

Tips from our Service Department:

Owner's manual: Please take the time to read your owner's manual. This booklet provides valuable information on all aspects of your new piece of equipment. Topics include proper operation, warranty guidelines, maintenance intervals, safety tips, and general information about your new piece of equipment.

Warranty: Your machine comes with a manufacturer's warranty that protects you from manufacturer's defects and workmanship. This warranty is only valid for a specific time period. Please read and familiarize yourself with the terms and length of the manufacturer's warranty. Warranties typically do not cover fuel related issues on a machine. Fuel is introduced by the purchaser and is not a manufacturer's defect. Warranties also do not cover wearable parts on a machine.

Ahearn Equipment Inc. offers extended warranties on most of its equipment for an additional fee. This coverage will extend the manufacturer's warranty for an additional period of time. Please ask one of our sales associates for more information about extended warranties.

Fuel Usage: The gasoline and diesel fuels of today are considered "clean" fuels and have a far shorter shelf life than those fuels of the past. The shelf life of fuels today can range depending on the type of fuel as well as the storage conditions. Typically, E10 gasoline has a maximum shelf life of 3 months. This can be affected and shortened by many different variables including:

1. Drastic temperature changes
2. Excessive storage length by a fueling station
3. Ethanol's ability to attract and absorb water
4. Debris in the bottom of fuel cans
5. Inability to keep your fuel cans full in storage

We sell additives that may extend the shelf life of your fuel, but they will not preserve it forever. If your equipment will be stored for 3 months or more, we recommend storage without any fuel in the machine's system.

Maintenance: All machinery requires maintenance to keep it operating at its highest level of performance. Your operator's manual will outline manufacturer specified intervals for proper maintenance of your machine. Our service department will also be happy to assist you in creating a proper schedule for you to care for your machine based on your usage and operating conditions. Please contact us 7 days a week for additional information.